

### **Registering in the Basisregistratie Personen (BRP)**

People from Ukraine, who come and live in our town council, have to register in the so called Basisregistratie Personen (BRP). The Personal Records Database (BRP) contains the personal data of people who live in the Netherlands (residents) and of people who live abroad (non-residents). You can also register yourself if you are living at a holiday resort or another temporary address. People from Ukraine living at a private family do not affect any unemployment benefits or health care allowances that the private family gets from the government.

### **Living allowance**

- People from Ukraine receive a living allowance; 260 € each person each month. This amount will be transferred to a Dutch bank account. If you don't have a Dutch bank account, we will pay the amount in advance each week. The amount in advance is 50 € for someone who is travelling alone. A parent receives 70 € each week and a couple receives 100 € each week.
- People from Ukraine who live in a private place (with another Dutch family for example) receive an extra so called housing contribution. With this contribution they can agree an amount for their stay with the household of this private place.

### **Bank account**

A bank account is necessary to receive the living allowance or, when someone has a job, salary. You can open your bank account with the Regio Bank (there are offices in Oostburg and IJzendijke), at ING Bank (at the post office in Oostburg), or online at ABN-AMRO for example. You must provide your bank account to the council, so we can ensure that your living allowance will be transferred to your bank account.

To open an bank account you have to:

- Have a social security number (BSN)
- Give first name and last name
- Give date of birth, place of birth and gender
- Give nationality
- Give the address where you (temporary) live, phone number and e-mail
- **Have a valid ID which has a ID-number, photo of your face, biometric data, date of issue and place of issue**

### **Town council debit card**

People from Ukraine who do not have a valid ID cannot open a bank account. In that case someone can receive a special debit card from our town council. You can ask for this special debit card by sending an e-mail to [oukraine@gemeentesluis.nl](mailto:oukraine@gemeentesluis.nl)

### **Employment**

Our Employment Service Centre Zeeuws-Vlaanderen (WSP-ZVL) provides people with actual information about the job market and can help people with their curriculum vitae. They also can help people to get a job. They mediate between employers and employees and they can support during the process of getting a labour contract. You can visit the WSP in the town council in Oostburg and people can make an appointment when they need help.

### **How can you find us?**

Telephone number: 0117- 457000 asko for an WSP employer

Gerda Schout: 6 14 37 41 01 | GSchout@gemeentesluis.nl (Monday until Thursday)

Bahar Durgun: 06 10 97 17 24 | BDurgun@gemeentesluis.nl (Monday until Thursday only in the mornings)

Miranda Baardends: 06 10 55 54 15 | MBaarends@gemeentesluis.nl (Wednesday and Thursday)

### **Health Insurance**

Every person who has a job in the Netherlands has to get a health insurance. Without an health insurance you can get a fine. You make a health insurance contract by name/person. If you have a job and you earn a small amount, you probably can get a health care allowance. For that you need a so called DigiD. You can read more about it on: [Uit Oekraïne - Jouw situatie - Zorgverzekeringslijn](#)

More details about healths insurances? You can read the attachment 'Ziektekosten document Ned Oek Eng Rus.'

If people need help to apply for a health insurance they can send an e-mail to [oeukraine@gemeentesluis.nl](mailto:oeukraine@gemeentesluis.nl).

### **Medical costs**

Necessary medical treatments are done by a CAK-declaration. Healthcare (a doctor or pharmacy) can decline the costs for necessary medical treatments by the so called CAK.

### **Dentist**

Only very necessary treatments can be done with a CAK-declaration. Other treatments have to be paid by yourself. Ask the dentist if you have to pay the treatment yourself. If you do so, there are no surprises.

### **Public transport**

People from Ukraine were able to use our public transport for free. This has changed. People from Ukraine only can travel free when they come to the Netherlands. When they are registered they can no longer use the Dutch public transport for free. The town council of Sluis has ordered for so called OV- chipkaarten. We will make an announcement in a newsletter when these cards are available.

### **Education**

- Children at the age of 4-6 visit our TEC-school at Oostburg. If this is a problem the children can also visit the school where they live at that moment.
- Children at the age of 6-12 visit our TEC-school at Oostburg. You can apply your child by sending an e-mail to [marcvanvlierberghe@elevantio.nl](mailto:marcvanvlierberghe@elevantio.nl). The town council of Sluis will provide transportation.
- Children at the age 12-18 visit the EOA (Eerste Opvang Anderstaligen) at Terneuzen located at the Lodewijk college. You can read more about it at: [Eerste Opvang Anderstaligen - Lodewijk College](#). At the bottom of the webpage you find the information in English. You can apply your child by sending an e-mail to [aanmeldingenEOA@lodewijkcollege.nl](mailto:aanmeldingenEOA@lodewijkcollege.nl). The children travel by public transport to the location. The children receive an OV-chipkaart so they can travel free.

### **Sports and leisure**

All people from Ukraine can visit one sports- and/or culture club. The clubs can declare the costs at the town council of Sluis.

### **Pets**

In Ukraine are other diseases than in the Netherlands. It is very important that your pet visit the veterinary surgeon for necessary vaccinations. You can read more about it at: [www.hulpvoordierenukraine.nl](http://www.hulpvoordierenukraine.nl)

### **Closing dates KCC in Oostburg**

The KlantenContact Centrum of our town council in Oostburg is closed on:

- Thursday May 26
- Friday May 27
- Monday June 6

### **Language lessons**

People from Ukraine can apply for language lessons at the Language Café in Aardenburg (information put in newsletter 3) by sending an e-mail to [Oekraïne@gemeentesluis.nl](mailto:Oekraïne@gemeentesluis.nl). At the Language Café the accent is put on making a conversation in Dutch. People don't need basis language skills to come to the Language Café. We are looking for possibilities to organize and provide lessons at our town council.

People who want to practice our language can take a look at:

- [www.oefenen.nl](http://www.oefenen.nl):
- [www.nlvaardig.nl](http://www.nlvaardig.nl) [A2]
- [www.taalklas.nl](http://www.taalklas.nl)
- [www.leesenschrijf.nl](http://www.leesenschrijf.nl) [12 Chapters]
- [www.melkwegplus.nl](http://www.melkwegplus.nl)
- <http://www.toetsgesprokennederlands.nl/?page=lessen>
- [www.NT2taalmenu.nl](http://www.NT2taalmenu.nl)
- [www.dikverhaar.nl/oefenen-en-hulpmiddelen](http://www.dikverhaar.nl/oefenen-en-hulpmiddelen)
- [www.alfabeter.nl](http://www.alfabeter.nl)
- [www.learnndutch.org/dutch-language-teacher](http://www.learnndutch.org/dutch-language-teacher)
- [www.loecsen.com/nl/cursussen-nederlands](http://www.loecsen.com/nl/cursussen-nederlands)
- [www.Babadada.com](http://www.Babadada.com)
- Youtube: 'Nieuw Leven', a soap for illiterate people
- Programs on television: Jeugdjournaal and Klokhuis